Homecare Reporting

Report Title	Report Status	Report Detail	Report Purpose
40 Day / No Actuals Report	Existing Report	• Measures care packages with no financial activity over a rolling 40 day period.	• Enable closure of Care Package Line Items (CPLIs) where care not required and to mitigate erroneous payment risk.
Care Package Utilisation Report	New Report (currently testing)	• Measures care package with less than 60% utilisation (by financial value) over a 4 week period	• Enable review of care package to elicit savings / mitigate erroneous payment risk.
Short Calls Report	Existing Report	• Measures all calls (irrelevant of rostered duration) delivered 20 minutes (or more) less than rostered duration	• Enable review of care package to elicit savings / mitigate erroneous payment risk.
Overlapping Calls Report	Existing Report	• Measures all calls overlapping with another call	• Test legitimacy / veracity of data submitted
Over-rostered Report	Existing Report	• Measures instances where provider rostered level is above ESCC contract - but payment didn't suspend.	• Mitigate erroneous payment risk.
Excessive Call Overrun Report	Existing Report	• Measures all calls over-running by 30 mins or more; follow-up with provider to check legitimacy of overrun.	• Mitigate erroneous payment risk.
Travel Time Report	Existing Report	• Measures all calls with zero travel time between them (end time of one call matches with start time of next call)	• Mitigate call-cramming / quality of delivery issues